

TREW WARRANTY FORM - CANADA

Completion of this form is required to initiate a warranty claim with TREW. Once we receive the product we will determine if the garment is eligible for warranty and suited for repair or replacement. Turnaround time is generally 2-4 weeks, but we cannot make any assurances as to when you will receive your repaired or replacement item. TREW reserves the right to determine, in its sole discretion, the lifetime of the product and eligibility of the product for warranty. TREW may also charge you for the cost of the repairs, but we will contact you for prior approval. Be advised that if your product is replaced, your original item will not be returned to you.

Fill this form out completely and wash your gear before sending it. Then print and include a copy in the package you are returning. Send garments to:

If sending garment via Canada Post:
Mr. Mender
BOX 1762
Sechelt, BC V0N 3A0
604-885-8815

If by courier:
Mr. Mender
5575 Wharf Ave #201
Sechelt, BC V0N 3A0
604-885-8815

Please provide the following information:

1) NAME: _____

2) YOUR ADDRESS WHERE REPAIRED OR REPLACED GARMENTS ARE TO BE SENT

3) TELEPHONE NUMBER: _____

4) EMAIL ADDRESS: _____

5) IDENTIFY GARMENT(S) BY MODEL, COLOR, SIZE:

6) IDENTIFY WHERE ITEM PURCHASED (TREW site, retailer name, etc.). Please provide as much information as possible and include any proof of purchase.

7) ISSUE(S) WITH GARMENT: _____

